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For Immediate Release

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Xpress Data Suspends Credit Union Communications to Foreign Countries Affected by COVID-19

Proactive moves save Credit Unions significant mailing expenses at no cost to them

SAN DIEGO, CA, May 4, 2020 – Xpress Data, Inc. (XDI), the only company in the nation specializing exclusively in the production and delivery of credit union notices, statements, and other event-driven member correspondence, announced today that they have moved quickly to enact money saving procedures for processing mail pieces on behalf of their credit union clients who send mail destined for certain foreign addresses. This helpful change was rapidly put into place by XDI due to the fact that some countries have shut down their postal processing completely, while other countries cannot receive foreign mail due to suspended flight operations. Without XDI’s timely mail suppression in place, their credit union clients could have ended up unnecessarily paying for postage costs only to have the mail pieces rejected and “returned to sender.”

Mike Cooper, President/CEO of XDI, states that “I am proud of the way that all of our employees came together in these difficult times to solve this problem for our credit unions. This is a complicated and fluid situation that requires constant monitoring, and different departments across our company have worked hard to develop solutions that save our clients money. Plus, we were able to make these changes at no cost to them.” XDI’s credit unions that need to send any type of critical correspondence (e.g., financial statements, notices, letters, tax forms, etc.) to their members living outside of the United States can be assured that XDI will continue to deliver these important documents to those countries that are able to receive USPS mail. Meanwhile members living in countries that cannot currently receive USPS mail will have their correspondence digitally archived. Once the pandemic situation improves in those countries

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and they are able to receive mail from the USA, XDI will resume delivery service to members in those countries for their credit union clients.

Cooper adds that “many of our nearly 200 credit union partners have members living overseas and serve military families stationed abroad and we are pleased to help ensure that these members will receive their important correspondence as soon as possible. We are diligently monitoring this dynamic and challenging situation and our clients can rest assured that we are here to help every step of the way during these trying times.” The fact that XDI uses state-of-the-art technology managed from two fully redundant data centers – one on the West Coast and one on the East Coast – helps the 25 year old company efficiently deal with this uniquely difficult situation that would otherwise be extremely complicated and time-consuming for credit unions to address without XDI’s assistance.

About Xpress Data, Inc.

Headquartered in San Diego and founded in 1995, Xpress Data, Inc. started as an all-purpose digital printing and mailing operation. In 1999, the company made a major strategic decision to focus entirely on the credit union industry. Today, XDI serves over 190 progressive credit unions, collectively serving more than 18 million members and representing \$256 billion in assets from redundant production facilities in San Diego, CA and Charlotte, NC. Additional information is available at www.xdi.com.